

You can enrol for membership by completing this form and sending it to us, or by calling our office.

I would like to enrol as a member of Care and Repair's Small Repairs Service.

Title:..... Forename:..... Surname:.....

Address:.....

.....

Post Code:..... Email:.....

Telephone Number:..... Date of Birth:.....

Please make cheques payable to Bridgewater Housing Association Ltd. / Care and Repair and enclose with completed form.

You can also pay by debit/credit card by phoning our office.

I/we accept the terms of membership as details overleaf.

Signature:..... Date:.....

Your data is stored in according with GDPR. You can find a copy of our privacy notice at [www.bridgewaterha.org.uk/Privacy](http://www.bridgewaterha.org.uk/Privacy)

Care & Repair  
1<sup>st</sup> Floor, Bridgewater Shopping Centre,  
Erskine PA8 7AA  
Tel: 0141 812 4111

Email: [enquiries.carerepair@bridgewaterha.org.uk](mailto:enquiries.carerepair@bridgewaterha.org.uk)

Office Hours: Mon-Fri 9am – 12pm, 1pm- 5pm.



**Small Repairs Service**  
Tel: 0141 812 4111



## Small Repairs

Care & Repair's Small Repairs Service has been established to assist residents of Inverclyde with small repairs to their home who meet **at least one** of the following criteria:

- Aged 60 or over
- Suffer from a long term illness
- Have a disability



### What kind of repairs do our small repairs team do?

- **Joinery Work** – repair doors & windows, kitchen units, flooring, fit handles, curtain rails, shelving, assemble flat pack furniture
- **Plumbing** – replace tap washers & inserts, unblock baths & sinks, repair minor leaks, re-seal around showers & baths
- **Electrical** – replace light bulbs, plugs, fuses, starters, damaged sockets, switches, and fittings
- **Security** – fit door viewers, locks, bolts, cctv, key safes
- **General** – put up pictures, fit toilet seats, hang curtains, turn mattresses



These are indicative only so please call for more information. **We cannot** carry out painting/decorating, window/house cleaning, carpet fitting, gardening, central heating repairs, or white goods/appliance repairs. However we may be able to refer you to a reputable contractor from our approved list. Please note, we are unable to carry out any work which takes longer than 2 hours or requires more than one person to complete.

## Booking/Membership

Our qualified team of friendly staff can carry out small repairs for a charge of £15 per visit, or alternatively you can pay an annual membership fee of £45 for unlimited visits.

If required, our team can supply materials needed for the job eg silicon sealant, sockets, key safes and you will be re-charged at cost.

Please note this service is available to people of all tenures but we cannot carry out any repairs which are a landlord's responsibility.

### How do I book an appointment?



To book an appointment with a Small Repairs Worker, call our office on 0141 812 4111 where one of our friendly staff will talk you through the process. If it's your first time using our services, you will be required to provide some details about yourself, your property, and the type of repair required.

Our staff will then provide you with a date and morning/afternoon of appointment for your home visit.

### Terms of Service Usage

1. Customers must meet the criteria detailed in this leaflet.
2. Membership is on an annual basis.
3. Care & Repair will carry out periodic reviews of the membership, scheme, and fees.
4. All materials not supplied by the customer will incur an at cost charge. You will be notified of this charge prior to work going ahead.
5. The maximum time spent on each repair is 2 hours. If works require longer than this to complete, an additional appointment can be agreed (this will incur an additional £15 charge for non-members).