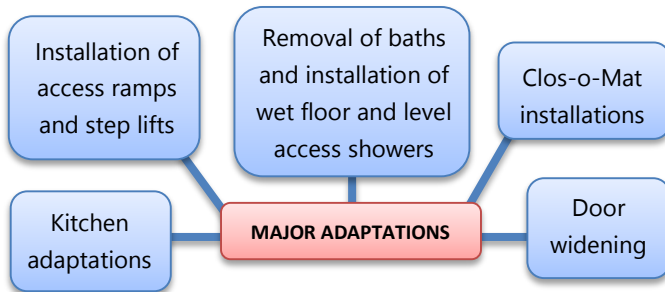


MAJOR ADAPTATIONS

Council Occupational Therapists (OTs) carry out home assessments to establish your requirements for permanent adaptations. If supported, and if our assistance is required, referrals for the necessary works are made to Care & Repair.



Our Project Officers will visit with the OT to discuss the specification and from that point will co-ordinate all aspects of the adaptation in conjunction with the client and OT. This includes:-

- ❖ **Assessing the technical aspects of the work**
- ❖ **Preparing descriptions of work or co-ordinating consultants if planning permission or building warrants are required**
- ❖ **Obtaining estimates from reputable specialist contractors**
- ❖ **Applying for council grants. These range from 80-100% towards the total cost of OT recommended works. In some cases of hardship we may also be able to access charitable funding to meet shortfalls**
- ❖ **Visit upon completion of the works to ensure they have been carried out competently**

The first point of contact should be the Council Occupational Therapy Department, but we are able to provide the relevant contact details if required.

Please note we only provide this service for owner occupiers and private tenants. Council and Housing Association tenants should contact their landlords directly.

NEED ADVICE?

If you are worried about a problem with your property, are looking for a reliable contractor, or just need some technical advice, please call us and we will do all we can to help you.

We have technically qualified staff available to discuss your problem and this can often provide re-assurance that it is not as bad as it seems and that help is available.

If we cannot assist you directly, we may be able to refer you to other organisations who can.

IF YOU OR SOMEONE YOU KNOW WOULD LIKE THIS INFORMATION IN ANOTHER LANGUAGE OR FORMAT (LARGE PRINT, BRAILLE OR AUDIO) PLEASE CONTACT US.

CARE & REPAIR RENFREWSHIRE,
1ST FLOOR,
BRIDGEWATER SHOPPING CENTRE
ERSKINE PA8 7AA

TEL: 0141 812 4111
FAX: 0141 814 5149

EMAIL: enquiries.carerepair@bridgewaterha.org.uk
WEBSITE: www.carerepairrenfrewshire.org.uk



CARE & REPAIR RENFREWSHIRE

ASSISTANCE FOR OLDER AND DISABLED PEOPLE WITH PROPERTY REPAIRS AND ADAPTATIONS

INFORMATION LEAFLET

WHAT IS CARE & REPAIR?



Care & Repair Renfrewshire provides free and practical advice and assistance to people who are older or have disabilities and live in Renfrewshire or East Renfrewshire. The aim is to enable repairs and adaptations to be carried out to allow our clients to maintain their independence and remain at home comfortably and securely.

We are jointly funded by Renfrewshire and East Renfrewshire Councils, and managed by Bridgewater Housing Association Limited.*

As well as providing practical help for our clients, we work with a range of organisations to raise public awareness of the dangers of cold callers, and unscrupulous builders.

*Bridgewater Housing Association Limited – Registered Society No 2525R (Co-operative and Community Benefit Societies Act 2014), Scottish Housing Regulator No. HAL 301, OFT License 664744 Recognised Scottish Charity No SCO 35819

SMALL REPAIRS/HANDYPERSON

Our team includes our own qualified joiners. There is no charge for labour or travel costs and you only have to pay for the cost of materials, if supplied by us. In some cases, we can also provide materials free. We can carry out a variety of works:

Joiner Work – repair doors & windows, kitchen units, flooring, hinges & locks, fit curtain rails, shelving, box in pipework

Plumbing – replace tap washers & inserts, unblock sinks, baths & wash hand basins, repair minor leaks, re-seal round baths

Electrical – replace defective switches, sockets & light fittings, change single sockets to doubles

Safety & Security – fit door viewers, locks, bolts, alarms, lights, CCTV, etc. We work closely with our colleagues in Strathclyde Police to help people feel more secure in their homes

We can also carry out less skilled jobs which don't require a qualified tradesperson:-

- ❖ **Assemble small flat pack furniture**
- ❖ **Change light bulbs, fuses, batteries**
- ❖ **Bleed radiators**
- ❖ **Put up pictures, mirrors, clocks, coat hooks, etc**
- ❖ **Fit toilet seats**
- ❖ **Hang curtains**
- ❖ **Turn mattresses**

The jobs listed above for both services are indicative only, so please call us for more information.

We do not generally carry out any works which take longer than 2 hours to complete. If we cannot carry out the work directly, we may be able to refer you to a reputable contractor who can assist, although you will need to pay in this case.

SMALL REPAIRS/HANDYPERSON



We respond to all enquiries as quickly as possible but as demand for the service is high, we prioritise works that pose a threat to health, safety and security.

Please note these services are available for people of all tenures but we cannot carry out any repairs which are the responsibility of a tenant's landlord.

LIST OF APPROVED CONTRACTORS

Care & Repair maintain a list of approved contractors covering a variety of different work types generally related to the fabric of the property:-

- ❖ **Roofers**
- ❖ **Roughcasters**
- ❖ **Electricians**
- ❖ **Plumbers**
- ❖ **Gas heating Engineers**
- ❖ **Damp-proofing & timber preservation specialists**
- ❖ **General builders i.e. alterations, extensions**

We cannot guarantee or be responsible for the contractor's quality of work, but they have undergone our detailed vetting and approval system.